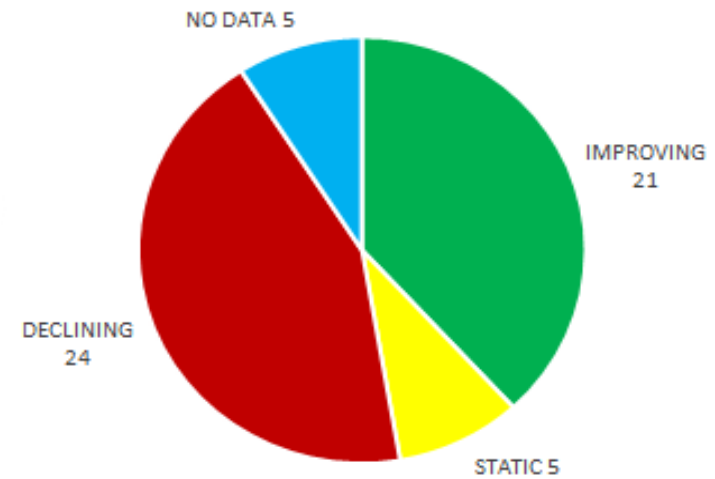


Corporate Performance Management Report Q1 2020/2021

Performance compared to same Period of previous year

2020/2021 Quarter 1



Performance compared to the same period of the previous year:

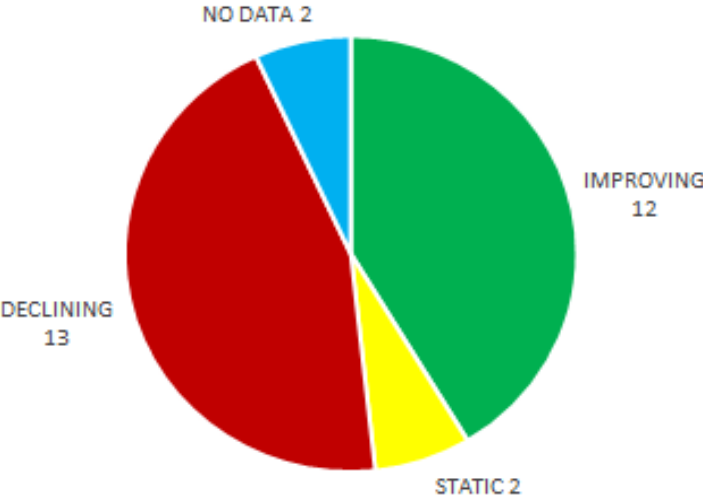
- IMPROVING** Better performance
- STATIC** Same performance
- DECLINING** Worse performance
- NO TREND** New indicator - No historical comparison

Of the total of 55 PI's reported during Q1, 36 (65%) had a comment added. Of the 36 comments, 29 (80%) referred to the impact from COVID-19 on performance.

There has been an obvious and expected impact of covid on the delivery of health and care services. Supporting individuals to stay safe and well during a global health pandemic has become more complex both because their needs have changed and our ability to meet those needs been more restricted. Staff across health and care have responded magnificently and therefore the detrimental impact on performance has probably been less marked than we might have expected. However this will become more challenging as the year progresses and particularly as we move into Winter.

Performance compared to same Period of previous year

2020/2021 Quarter 1

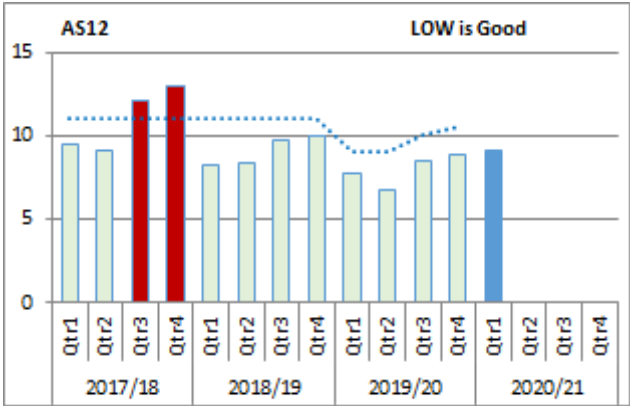
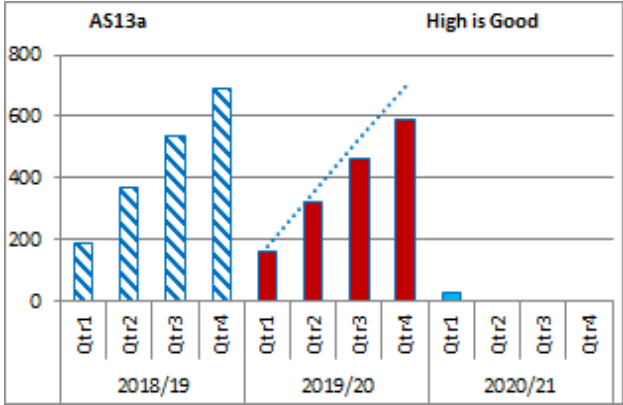


Safeguarding 17-22

Performance Indicator	KEY	2018/2019 Quarter 1	2019/2020 Quarter 1	2020/2021 Quarter 1	Comment-2020/2021
AS10 ↑ Percentage of annual reviews of care and support plans completed in adult services	RAG	AMBER	AMBER		
	Result	68.98%	66.65%	72.98%	+9.5%
	Target	70.00%	70.00%		
	Trend	IMPROVING	DECLINING	IMPROVING	
	Num	4058	3621	3687	+1.8%
	Den	5883	5433	5052	-7.0%
<p>AS10 HIGH is Good</p>					
AS11 ↓ Rate of adults aged 65+ receiving care and support to meet their well-being needs per 1,000 population	RAG	GREEN	GREEN		
	Result	64.78	62.74	111.23	+77.3%
	Target	86.00	68.00		
	Trend	IMPROVING	IMPROVING	DECLINING	
	Num	3080	2983	5419	+81.7%
	Den	47549	47549	48720	+2.5%
<p>AS11 LOW is Good</p>					

Due to the pandemic we have seen an increase in care and support across most types of service. This includes an increase in reablement which is an intentional strategy to provide more people with short-term support with a view to decreasing those with long-term care needs.

Safeguarding 17-22

Performance Indicator	KEY	2018/2019 Quarter 1	2019/2020 Quarter 1	2020/2021 Quarter 1	Comment-2020/2021
<p>AS12 ↘</p> <p>Rate of adults aged 18-64 receiving care and support to meet their well-being needs per 1,000 population</p>	RAG	GREEN	GREEN		<p>Due to the pandemic we have seen an increase in care and support across most types of service.</p>
	Result	8.28	7.74	9.14 +21.6%	
	Target	9.00	9.00		
	Trend	IMPROVING	IMPROVING	DECLINING	
	Num	1248	1166	1382 +22.1%	
	Den	150659	150659	151285 +0.4%	
					
<p>AS13a ↗</p> <p>Number of carers (aged 18+) who received a carer's assessment in their own right during the financial year</p>	RAG		RED		<p>The rate of uptake of carers assessments remains low, which requires a more detailed understanding given the impact of the current restrictions on informal carers during the pandemic. We are keen to increase the number of carers assessments performed for those who do request them.</p>
	Result		160	31 -80.6%	
	Target		175		
	Trend		DECLINING	DECLINING	
	Num		160	31 -80.6%	
	Den				
					

Safeguarding 17-22

Performance Indicator	KEY	2018/2019 Quarter 1	2019/2020 Quarter 1	2020/2021 Quarter 1	Comment-2020/2021
AS14 ↑ The percentage of people who have completed reablement who were receiving less care or no care 6 months after the end of reablement.	RAG	GREEN	GREEN		
	Result	83.57%	95.10%	98.94%	+4.0%
	Target	80.00%	80.00%		
	Trend	IMPROVING	IMPROVING	IMPROVING	
	Num	117	136	279	+105%
	Den	140	143	282	+97%
<p>AS14 HIGH is Good</p>					
AS15a ↑ The percentage of quantitative statutory performance indicators where performance is broadly maintained (within 5%) or improving compared to previous year's performance	RAG		GREEN		Welsh Government reporting measures changed and new metrics agreed for 20/21 which will be reported at the year end and not quarterly. Only one of the seven historic measures remains from 2019/20.
	Result		71.43%		
	Target		70.00%	No data	
	Trend		DECLINING		
	Num		5		
	Den		7		
<p>AS15a High is Good</p>					

Safeguarding 17-22

Performance Indicator	KEY	2018/2019 Quarter 1	2019/2020 Quarter 1	2020/2021 Quarter 1	Comment-2020/2021
AS9 ↑	RAG	RED	AMBER		
The percentage of Deprivation of Liberty Safeguarding (DoLS) Assessments completed in 21 days or less.	Result	50.60%	67.88%	83.66%	+23.3%
<p>AS9 HIGH is Good</p>	Target	70.00%	70.00%		
	Trend	DECLINING	IMPROVING	IMPROVING	
	Num	243	262	169	-35.5%
	Den	480	386	202	-47.7%
CFS11 ↓	RAG		GREEN		
The number of children on the Local Authority's Child Protection Register (CPR) at end of the period	Result		231	247	+6.9%
<p>CFS11 Low is Good</p>	Target		260		
	Trend	No Data	IMPROVING	DECLINING	
	Num	252	231	247	+6.9%
	Den				

There is not a significant increase in the number of children on CPR. We anticipated some increase due to COVID, with children remaining on the CPR for longer, or being registered earlier.

Safeguarding 17-22

Performance Indicator	KEY	2018/2019 Quarter 1	2019/2020 Quarter 1	2020/2021 Quarter 1	Comment-2020/2021																									
CFS14 ↑ The percentage of decisions about a referral for care and support received by Child and Family Services which are taken within 24 hrs from receipt of referral.	RAG	GREEN	GREEN																											
	Result	100.00%	100.00%	100.00%	0%																									
	Target	100.00%	100.00%																											
	Trend	STATIC	STATIC	STATIC																										
	Num	362	295	188.	-36.3%																									
	Den	362	295	188.	-36.3%																									
<p>CFS14 HIGH is Good</p> <table border="1"> <caption>CFS14 Performance Data</caption> <thead> <tr> <th>Year</th> <th>Qtr1</th> <th>Qtr2</th> <th>Qtr3</th> <th>Qtr4</th> </tr> </thead> <tbody> <tr> <td>2017/18</td> <td>100%</td> <td>100%</td> <td>100%</td> <td>100%</td> </tr> <tr> <td>2018/19</td> <td>100%</td> <td>100%</td> <td>100%</td> <td>100%</td> </tr> <tr> <td>2019/20</td> <td>100%</td> <td>100%</td> <td>99.0%</td> <td>100%</td> </tr> <tr> <td>2020/21</td> <td>100%</td> <td>100%</td> <td>100%</td> <td>100%</td> </tr> </tbody> </table>	Year	Qtr1	Qtr2	Qtr3	Qtr4	2017/18	100%	100%	100%	100%	2018/19	100%	100%	100%	100%	2019/20	100%	100%	99.0%	100%	2020/21	100%	100%	100%	100%					
Year	Qtr1	Qtr2	Qtr3	Qtr4																										
2017/18	100%	100%	100%	100%																										
2018/19	100%	100%	100%	100%																										
2019/20	100%	100%	99.0%	100%																										
2020/21	100%	100%	100%	100%																										
CFS16 ↑ The percentage of initial core group meetings held within 10 working days of the initial child protection conference.	RAG	GREEN	GREEN		There has been a slight decline in performance, however we are above target (90%).																									
	Result	92.71%	94.90%	91.23%		-3.9%																								
	Target	89.00%	90.00%																											
	Trend	IMPROVING	IMPROVING	DECLINING																										
	Num	89.	93	52		-44.1%																								
	Den	96.	98	57		-41.8%																								
<p>CFS16 HIGH is Good</p> <table border="1"> <caption>CFS16 Performance Data</caption> <thead> <tr> <th>Year</th> <th>Qtr1</th> <th>Qtr2</th> <th>Qtr3</th> <th>Qtr4</th> </tr> </thead> <tbody> <tr> <td>2017/18</td> <td>90%</td> <td>85%</td> <td>92%</td> <td>93%</td> </tr> <tr> <td>2018/19</td> <td>92%</td> <td>95%</td> <td>98%</td> <td>95%</td> </tr> <tr> <td>2019/20</td> <td>94%</td> <td>88%</td> <td>85%</td> <td>95%</td> </tr> <tr> <td>2020/21</td> <td>91%</td> <td>91%</td> <td>91%</td> <td>91%</td> </tr> </tbody> </table>	Year	Qtr1	Qtr2	Qtr3	Qtr4	2017/18	90%	85%	92%	93%	2018/19	92%	95%	98%	95%	2019/20	94%	88%	85%	95%	2020/21	91%	91%	91%	91%					
Year	Qtr1	Qtr2	Qtr3	Qtr4																										
2017/18	90%	85%	92%	93%																										
2018/19	92%	95%	98%	95%																										
2019/20	94%	88%	85%	95%																										
2020/21	91%	91%	91%	91%																										

Safeguarding 17-22

Performance Indicator	KEY	2018/2019 Quarter 1	2019/2020 Quarter 1	2020/2021 Quarter 1	Comment-2020/2021	
CFS18 ↓ The rate of looked after children (LAC) per 10,000 of the 0-17 Swansea population at end of the period.	RAG	GREEN	RED		COVID has had an impact on Social Work practice, and a Social Worker's ability to undertake assessments and direct work with children to provide sufficient evidence to the Courts to grant Special Guardianship Orders / revoke Care Orders. There was also a delay in the Court's working remotely due to COVID, causing some timelines to be extended.	
	Result	108.52	116.34	121.73		+4.6%
	Target	109.00	110.00			
	Trend	DECLINING	DECLINING	DECLINING		
	Num	513.	549.	572.		+4.2%
	Den	47272.	47189.	46988.		-0.4%
CFS19 ↓ The rate of children on the Local Authority's Child Protection Register per 10,000 of the 0-17 Swansea population.	RAG	GREEN	GREEN		There is not a significant increase in the number of children on CPR. We anticipated some increase due to COVID, with children remaining on the CPR for longer, or being registered earlier.	
	Result	53.31	48.95	52.57		+7.4%
	Target	55.00	55.00			
	Trend	IMPROVING	IMPROVING	DECLINING		
	Num	252.	231.	247.		+6.9%
	Den	47272.	47189.	46988.		-0.4%

Safeguarding 17-22

Performance Indicator	KEY	2018/2019 Quarter 1	2019/2020 Quarter 1	2020/2021 Quarter 1	Comment-2020/2021
CFS19a ↑ The percentage of visits to children on the Child Protection Register (CPR) which were not overdue.	RAG		GREEN		There has been a slight decline in performance, however we are above target (90%); and have done well to maintain this considering the impact of COVID.
	Result		95.77%	92.95% -2.9%	
	Target		90.00%		
	Trend	No Data	IMPROVING	DECLINING	
	Num	126.0	204.	211 +3.4%	
	Den	252.	213.	227. +6.6%	
CFS2 ↓ The number of Looked After Children (LAC) at end of the period.	RAG		RED		COVID has had an impact on Social Work practice, and a Social Workers ability to undertake assessments and direct work with children to provide sufficient evidence to the Courts to grant Special Guardianship Orders / revoke Care Orders. There was also a delay in the Courts working remotely due to COVID, causing some timelines to be extended.
	Result		549.	572 +4.2%	
	Target		520.0		
	Trend	No Data	DECLINING	DECLINING	
	Num	513.	549	572. +4.2%	
	Den				

Safeguarding 17-22

Performance Indicator	KEY	2018/2019 Quarter 1	2019/2020 Quarter 1	2020/2021 Quarter 1	Comment-2020/2021
CFS20 ⚠️ The rate of Children in Need (CiN) with a care and support plan per 10,000 of the 0-17 Swansea population at end of the period.	RAG	GREEN	GREEN		
	Result	186.58	163.81	149.40	-8.8%
	Target	205.00	170.00		
	Trend	IMPROVING	IMPROVING	IMPROVING	
	Num	882.	773	702	-9.2%
	Den	47272	47189	46988	-0.4%
CFS20a ⚠️ The number of Children in Need (CiN) with a care and support plan at end of the period.	RAG		GREEN		
	Result		773	702	-9.2%
	Target		800.		
	Trend	No Data	IMPROVING	IMPROVING	
	Num	882.	773	702.	-9.2%
	Den				

Safeguarding 17-22

Performance Indicator	KEY	2018/2019 Quarter 1	2019/2020 Quarter 1	2020/2021 Quarter 1	Comment-2020/2021																														
CFS23a ↴ The percentage of contacts to the Child & Family IAA (Information, Advice and Assistance) Hub that are subsequently passed on for formal assessment.	RAG		RED																																
	Result		10.77%	8.08%	-25.0%																														
	Target		10.00%																																
	Trend	No Data	IMPROVING	IMPROVING																															
	Num	362.	295	196	-33.6%																														
	Den	2872.	2740	2427	-11.4%																														
	<p>CFS23a Low is Good</p> <table border="1"> <caption>Data for CFS23a Chart</caption> <thead> <tr> <th>Year</th> <th>Qtr</th> <th>Percentage</th> </tr> </thead> <tbody> <tr><td>2018/19</td><td>Qtr1</td><td>12.5%</td></tr> <tr><td>2018/19</td><td>Qtr2</td><td>12.5%</td></tr> <tr><td>2018/19</td><td>Qtr3</td><td>12.0%</td></tr> <tr><td>2018/19</td><td>Qtr4</td><td>12.5%</td></tr> <tr><td>2019/20</td><td>Qtr1</td><td>10.8%</td></tr> <tr><td>2019/20</td><td>Qtr2</td><td>11.2%</td></tr> <tr><td>2019/20</td><td>Qtr3</td><td>11.5%</td></tr> <tr><td>2019/20</td><td>Qtr4</td><td>9.5%</td></tr> <tr><td>2020/21</td><td>Qtr1</td><td>8.1%</td></tr> </tbody> </table>	Year	Qtr	Percentage	2018/19	Qtr1	12.5%	2018/19	Qtr2	12.5%	2018/19	Qtr3	12.0%	2018/19	Qtr4	12.5%	2019/20	Qtr1	10.8%	2019/20	Qtr2	11.2%	2019/20	Qtr3	11.5%	2019/20	Qtr4	9.5%	2020/21	Qtr1	8.1%				
Year	Qtr	Percentage																																	
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2019/20	Qtr4	9.5%																																	
2020/21	Qtr1	8.1%																																	
CFS23b ↴ The number of contacts to the Child & Family IAA (Information, Advice and Assistance) Hub that are subsequently passed on for formal assessment.	RAG		RED																																
	Result		295	196	-33.6%																														
	Target		150																																
	Trend	No Data	IMPROVING	IMPROVING																															
	Num	362	295	196	-33.6%																														
	Den																																		
	<p>CFS23b Low is Good</p> <table border="1"> <caption>Data for CFS23b Chart</caption> <thead> <tr> <th>Year</th> <th>Qtr</th> <th>Number of Contacts</th> </tr> </thead> <tbody> <tr><td>2019/20</td><td>Qtr1</td><td>362</td></tr> <tr><td>2019/20</td><td>Qtr2</td><td>350</td></tr> <tr><td>2019/20</td><td>Qtr3</td><td>310</td></tr> <tr><td>2019/20</td><td>Qtr4</td><td>350</td></tr> <tr><td>2019/20</td><td>Qtr1</td><td>295</td></tr> <tr><td>2019/20</td><td>Qtr2</td><td>305</td></tr> <tr><td>2019/20</td><td>Qtr3</td><td>295</td></tr> <tr><td>2019/20</td><td>Qtr4</td><td>250</td></tr> <tr><td>2020/21</td><td>Qtr1</td><td>196</td></tr> </tbody> </table>	Year	Qtr	Number of Contacts	2019/20	Qtr1	362	2019/20	Qtr2	350	2019/20	Qtr3	310	2019/20	Qtr4	350	2019/20	Qtr1	295	2019/20	Qtr2	305	2019/20	Qtr3	295	2019/20	Qtr4	250	2020/21	Qtr1	196				
Year	Qtr	Number of Contacts																																	
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2019/20	Qtr4	250																																	
2020/21	Qtr1	196																																	

Safeguarding 17-22

Performance Indicator	KEY	2018/2019 Quarter 1	2019/2020 Quarter 1	2020/2021 Quarter 1	Comment-2020/2021		
<p>CFS23c ↴</p> <p>The percentage of referrals to Child & Family Services that were received with 12 months of the previous referral.</p>	RAG		GREEN		<p>There has been a slight increase in the re-referrals, but this would be expected given families seeking support and other services being closed due to COVID.</p>		
	Result		11.53%	12.77%		+10.8%	
	Target			15.00%			
	Trend	No Data		IMPROVING		DECLINING	
	Num	49	34	24		-29.4%	
	Den	362	295	188		-36.3%	
<p>CFS24 ↴</p> <p>The total number of children with a care and support plan at the end of the period.</p>	RAG		GREEN				
	Result		1533	1490		-2.8%	
	Target			1600			
	Trend	No Data		IMPROVING		IMPROVING	
	Num	1623	1533	1490		-2.8%	
	Den						

Safeguarding 17-22

Performance Indicator	KEY	2018/2019 Quarter 1	2019/2020 Quarter 1	2020/2021 Quarter 1	Comment-2020/2021
Measure 18 ↑ The percentage of adult protection enquiries completed within 7 days	RAG	GREEN	GREEN		There has been a slight decrease due the complexity of the enquires received.
	Result	97.32%	94.88%	91.98% -3.1%	
	Target	90.00%	90.00%		
	Trend	IMPROVING	DECLINING	DECLINING	
	Num	291.	241	241 0%	
	Den	299	254.	262 +3.1%	
	<p>Measure 18 HIGH is Good</p>				
Measure 19 (PAM025) ↓ The rate of delayed transfers of care for social care reasons per 1,000 population aged 75 or over	RAG	RED	RED		All DTOC data is provided by the Health Board, however due to substantial pressures to support and understand the impact of the pandemic, health have not been able to provide this data since March 2020.
	Result	1.69	2.82		
	Target	1.50	1.50	No data	
	Trend	DECLINING	DECLINING		
	Num	37	62		
	Den	21956	21956.		
	<p>Measure 19 LOW is Good</p>				

Safeguarding 17-22

Performance Indicator	KEY	2018/2019 Quarter 1	2019/2020 Quarter 1	2020/2021 Quarter 1	Comment-2020/2021
Measure 24 (PAM028) ↑ The percentage of assessments completed for children within statutory timescales	RAG	AMBER	RED		COVID impacted families willingness and our ability to meet with them to complete assessments.
	Result	86.41%	78.28%	67.88% -13.3%	
	Target	90.00%	90.00%		
	Trend	IMPROVING	DECLINING	DECLINING	
	Num	178	191.	112 -41.4%	
	Den	206	244.	165 -32.4%	
<p>Measure 24 HIGH is Good</p>					
Measure 27 ↓ The percentage of re-registrations of children on local authority Child Protection Registers (CPR) at end of the period.	RAG		RED		Note from SDU - Data reported for Q1 2019/20 included all children on the CPR, not new registrations.
	Result		22.51%	20.34% -9.6%	
	Target		20.00%		
	Trend	No Data	DECLINING	IMPROVING	
	Num	12	52.	12. -76.9%	
	Den	79.	231.	59 -74.5%	
<p>Measure 27 Low is Good</p>					

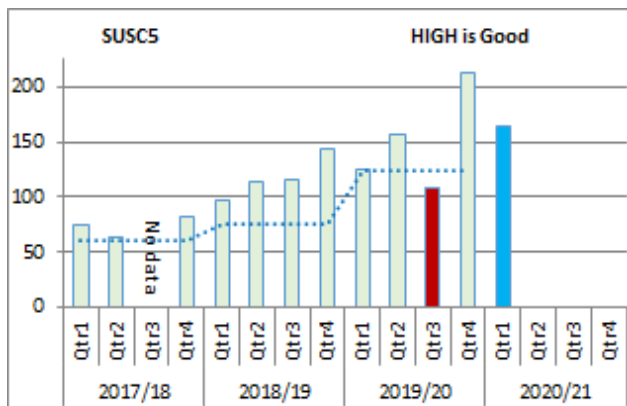
Safeguarding 17-22

Performance Indicator	KEY	2018/2019 Quarter 1	2019/2020 Quarter 1	2020/2021 Quarter 1	Comment-2020/2021	
<p>Measure 28 ↴</p> <p>The average length of time for all children who were on the Child Protection Register (CPR) during the period</p> <p>Measure 28 LOW is Good</p>	RAG	GREEN	GREEN		<p>There has been an increase in the average number of days, which is to be expected as the safest option during lockdown was for children to remain on the CPR as it was difficult to evidence change. The average number of days on the CPR is still within our target range.</p>	
Result	247.73	248.34	291.07	+17.2%		
Target	300.00	300.00				
Trend	DECLINING	DECLINING	DECLINING			
Num	20314.	26076	21248	-18.5%		
Den	82	105	73.	-30.5%		
<p>PAM029 (Measure 33) ↴</p> <p>Percentage of Looked After Children (LAC) at end of the period who have had three or more placements during the year (formerly SCC004)</p> <p>PAM029 Low is Good</p>	RAG		GREEN			
Result			11.66%	8.39%		-28.0%
Target			12.00%			
Trend	No Data		DECLINING	IMPROVING		
Num	58.		64.	48		-25.0%
Den	513.		549.	572		+4.2%

Safeguarding 17-22

Performance Indicator	KEY	2018/2019 Quarter 1	2019/2020 Quarter 1	2020/2021 Quarter 1	Comment-2020/2021
SCC013ai ↑ The percentage of children on the Child Protection Register (CPR) at the end of the period allocated to a social worker	RAG		GREEN		
	Result		100.00%	100.00%	0%
	Target		100.00%		
	Trend	No Data	STATIC	STATIC	
	Num	252	231	247	+6.9%
	Den	252	231	247	+6.9%
<p>High is Good</p>					
SCC013aii ↑ The percentage of Looked After Children (LAC) at the end of the period allocated to a social worker	RAG		AMBER		
	Result		99.27%	100.00%	+0.7%
	Target		100.00%		
	Trend	No Data	DECLINING	IMPROVING	
	Num	510	545	572	+5.0%
	Den	513	549	572	+4.2%
<p>High is Good</p>					

Performance Indicator	KEY	2018/2019 Quarter 1	2019/2020 Quarter 1	2020/2021 Quarter 1	Comment-2020/2021
SUSC5 ↑ The number of new introductions recorded by Local Area Coordinators	<div style="background-color: #808080; color: white; padding: 5px; text-align: center;">RAG</div>	<div style="background-color: #28a745; color: white; padding: 5px; text-align: center;">GREEN</div>	<div style="background-color: #28a745; color: white; padding: 5px; text-align: center;">GREEN</div>		The Local Area Coordinator's response to the pandemic has been a reactive, addressing thousands of urgent and emerging needs, and requests for support in communities. During this period they have aimed to maintain the core Coordination principles of focusing on people's strengths and building sustainable supportive community networks.
	<div style="background-color: #808080; color: white; padding: 5px; text-align: center;">Result</div>	<div style="background-color: #28a745; color: white; padding: 5px; text-align: center;">97.</div>	<div style="background-color: #28a745; color: white; padding: 5px; text-align: center;">125</div>	164. +31.2%	
	<div style="background-color: #808080; color: white; padding: 5px; text-align: center;">Target</div>	75.	125.		
	<div style="background-color: #808080; color: white; padding: 5px; text-align: center;">Trend</div>	<div style="background-color: #28a745; color: white; padding: 5px; text-align: center;">IMPROVING</div>	<div style="background-color: #28a745; color: white; padding: 5px; text-align: center;">IMPROVING</div>	<div style="background-color: #28a745; color: white; padding: 5px; text-align: center;">IMPROVING</div>	
	<div style="background-color: #808080; color: white; padding: 5px; text-align: center;">Num</div>	97.	125.	164. +31.2%	
	<div style="background-color: #808080; color: white; padding: 5px; text-align: center;">Den</div>				

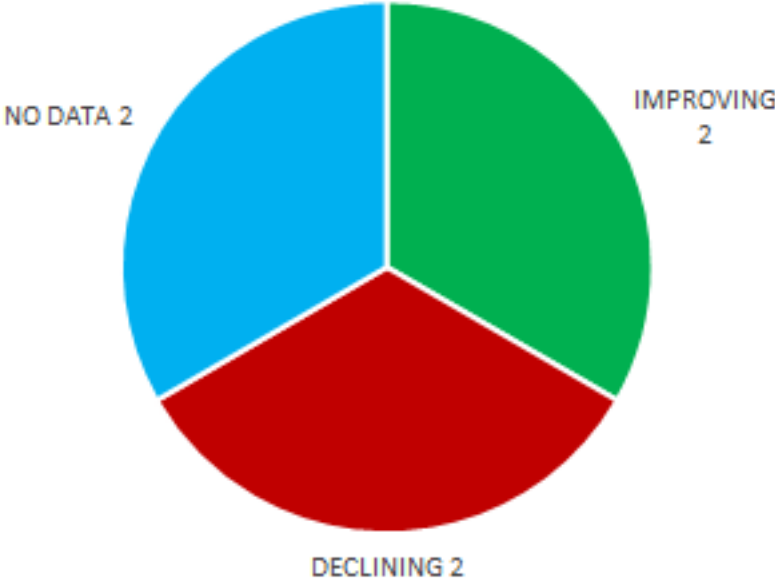


Attendance in schools remains to be a key priority despite the impact of Covid-19 on statutory education. The effects on children and young people's wellbeing in not attending school during the spring and summer terms in schools is significant. Support and encouragement to families in returning to schools will be a key approach during the new academic year.


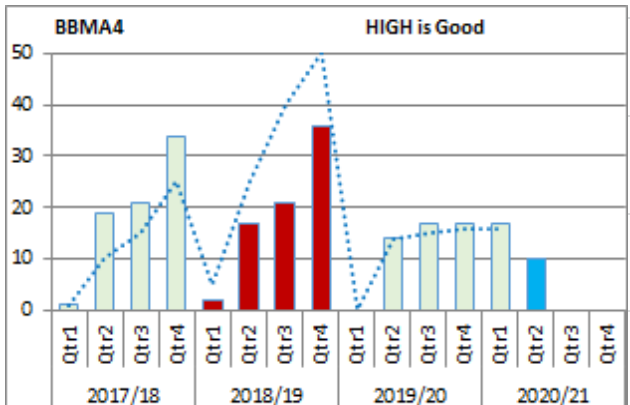

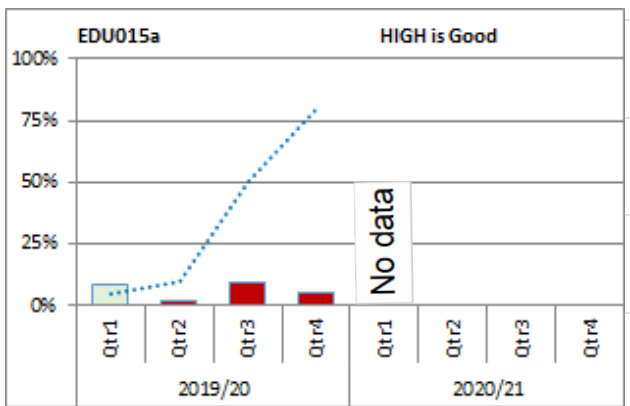
The statutory assessment process, from start to finish, for children and young people who require additional learning provision was impacted by Covid-19. However, the transformation within the support for additional learning needs area is gathering pace. As a result, early identification and support is provided to ensure that children and young people's needs are being met. As the new additional learning needs and educational tribunal Act 2018 changes begin, the focus will shift towards even more efficient ways of ensuring learner needs are met.

Performance compared to same Period of previous year

2020/2021 Quarter 1



Education & Skills 17-22

Performance Indicator	KEY	2018/2019 Quarter 1	2019/2020 Quarter 1	2020/2021 Quarter 1	Comment-2020/2021	
BBMA4  The number of apprenticeships or trainee starts in the Council	RAG	RED	GREEN		10 additional waste operatives started in Q4 2019/20, information was not supplied to BBM until July 2020.	
	Result	2	0	10		+100%
	Target	5	0			
	Trend	IMPROVING	DECLINING	IMPROVING		
	Num	2.	0.	10.		+100%
	Den					
						
EDU015a  The percentage of final statements of Special Education Need (SEN) issued within 26 weeks including exceptions	RAG		GREEN		No final issues were issued during this period. This is entirely due to Covid-19 - medical advices were not received from Health, a core advice in the process, and staff were unable to access hard copy files. Digitalisation has now taken place on all files. Improvement is already shown in Q2 data and an improving trend should continue to be shown with the new structure and processes being embedded.	
	Result		8.16%			
	Target		5.00%			
	Trend		No Data	No Data		
	Num		4.			
	Den		49.			
						

Education & Skills 17-22

Performance Indicator	KEY	2018/2019 Quarter 1	2019/2020 Quarter 1	2020/2021 Quarter 1	Comment-2020/2021	
<p>EDU015b ↑</p> <p>The percentage of final statements of Special Education Need (SEN) issued within 26 weeks excluding exceptions</p>	RAG		RED		<p>No final issues were issued during this period. This is entirely due to Covid-19 - medical advices were not received from Health, a core advice in the process, and staff were unable to access hard copy files. Digitalisation has now taken place on all files. Improvement is already shown in Q2 data and an improving trend should continue to be shown with the new structure and process being embedded.</p>	
	Result		8.16%			
	Target		10.00%			
	Trend		No Data	No Data		
	Num		4.			
	Den		49.			
<p>EDU015a HIGH is Good</p>						
<p>EDU016a (PAM007) ↑</p> <p>Percentage of pupil attendance in primary schools</p>	RAG	GREEN	GREEN		<p>The data relates to the first half of the Spring term only as data for the second half of the term was affected by the Covid-19 lockdown.</p>	
	Result	94.70%	95.04%	95.02%		-0.02%
	Target	94.00%	94.00%			
	Trend	DECLINING	IMPROVING	DECLINING		
	Num	1604664.	1984045	879679.		-55.7%
	Den	1694499.	2087489.	925764.		-55.7%
<p>EDU016a (Termly) HIGH is Good</p>						

Education & Skills 17-22

Performance Indicator	KEY	2018/2019 Quarter 1	2019/2020 Quarter 1	2020/2021 Quarter 1	Comment-2020/2021	
EDU016b (PAM008) ↑ Percentage of pupil attendance in secondary schools	RAG	GREEN	GREEN		The data relates to the first half of the Spring term only as data for the second half of the term was affected by the Covid-19 lockdown.	
	Result	93.74%	93.71%	93.64%		-0.08%
	Target	93.00%	93.00%			
	Trend	IMPROVING	DECLINING	DECLINING		
	Num	1161814.	1491975.	686096.		-54.0%
	Den	1239349.	1592089.	732718.		-54.0%
<p>EDU016b (Termly) HIGH is Good</p>						
POV07 ↑ The number of training and employment person weeks created by BBM for unemployed and economically inactive.	RAG	GREEN	RED		Most construction sites continued even if it was with a smaller team of people, some staff were furloughed but as they were still employed they would continue to count towards the Targeted Recruitment & Training weeks (we do not anticipate a decline in these roles once the furlough scheme finishes at the end of October because most of these employees are back on site already). These increased figures reflect the amount of development taking place across the city, and should continue to increase.	
	Result	688.00	326.00	680.		+109%
	Target	450.	450.			
	Trend	DECLINING	DECLINING	IMPROVING		
	Num	688.	326.	680.		+109%
	Den					
<p>POV07 HIGH is Good</p>						

Performance indicators this quarter show a mixed picture owing to the Covid-19 pandemic and this largely reflects the impact that risk mitigation measures have had on our delivery. However, despite these impacts, our major regeneration priorities continue to make substantial progress on site. Swansea Central Phase 1 works have made significant visible progress with superstructure steelwork erected. The Swansea Central Phase 2 design & viability work, including the potential for a public sector hub, has also made good progress. The procurement of the strategic sites marketing opportunity was re-designed, to take account of the Covid restrictions on events. The Kingsway infrastructure project works suffered delays owing to the crisis, but work resumed with rapid progress on site. Planning permission for the Kingsway Employment Hub building was awarded and procurement commenced. A draft post-Covid economic recovery plan was produced with partners and will be reported to cabinet for future consideration. In addition, during the crisis, resources were mobilised to support businesses and individuals with financial aid support as part of the government's Covid response funding programme. This also included rent-relief support provided by the council to avoid business failures and redundancies wherever possible.

During this quarter Cultural Services deployed staff from across the service teams to support the vulnerable, shielding, families in need, refugees, homeless and essential workers. Advice and guidance was developed for the sector partners, helping them secure grants, understand the implications of guidance and lockdown and to develop covid-secure ways of operating for the future. Reaching out to some of the most vulnerable people, included bespoke online gallery tours for those with anxieties, web-based art classes and befriending phone calls for older people, activity packs with online resources for distribution with foodbank parcels, and online heritage talks for older audiences. Maintaining social networks and introducing new community and civic partners to each other, this included podcasts to introduce local area coordinators to their communities and to introduce business, voluntary and creative freelancers to each other, the promotion of new talent with the Swansea Music Hub and attracting blood donors through the use of the city's art collection. Families were helped to home school, providing hundreds of online suggestions for arts activities, workshops, performances and quizzes, and providing route maps with a Dylan Thomas theme to make local exercise more interesting. An international profile for Swansea was maintained, via new tourism campaigns, participation in virtual conferences and seminars, and using online gallery talks on the theme of the Wales-India relationship to attract hundreds of participants from around the world. They were introduced with live welcoming views of the city.

A large number of Cultural Service staff were deployed to delivering community support during the early stages of the Covid-19 pandemic, supporting the voluntary sector; shielding residents; homeless and vulnerable. Officers from all across the Service were mobilised to this effort, from establishing food distribution centres, sourcing sponsorship for supplies, staffing the new shielding helpline and supporting Area Coordination, to assisting organisations and services to close down, or operate safely. For example, whilst all events ceased, and the Airshow was delivered 'virtually', the Events team supported queue management and access issues for essential services, as well as drawing on suppliers for temporary infrastructure like fencing and portaloos for essential services and major schemes such as the Field Hospital. Others maintained services such as sports and physical activity in schools, and providing information, advice and guidance to local groups and organisations, helping them access grants and other support from national and government bodies. By participating in national working groups, forums and networks, we were able to facilitate significant awards to the cultural, tourism and leisure sector in the city, including for our own council run facilities, as well as influence new guidance and frameworks for operating in a future 'covid secure' way. A successful collaboration with Education colleagues and external partners is working to secure significant improvements to leisure facilities at Cefn Hengoed School. Also continued support, discussion and legal work was undertaken to support partners' sustainability, ensure the future delivery of services post-lockdown, including with Freedom Leisure, Parkwood, RNLI and Wales National Pool. During lockdown, the arts and cultural service teams also developed new ways to access the services through online and virtual activities, including writing projects, poetry and arts workshops, forums, talks and presentations, podcasts, exhibitions and films. As part of our participation and continued engaged with Agenda 21; culture in sustainable cities, we entered into the Rome Charter for culture, which entailed a commitment to sharing our knowledge and ways of working to support culture during and post Covid19 restrictions. Our projects, including online writing, were included as examples of good practice in the charter, and our successes - with others from 50 countries - were discussed in an online event that shared learning experiences, arranged by United Cities and Local Governments (UCLG). This is a global network of cities and governments, bringing together the collective knowledge of participant cities, which is now being developed for presentation at a UCLG international seminar this September. The theme is cultural rights and we have developed this theme around our work to promote diversity within our cultural sector; resulting in a Pledge that has formed the basis of our work to address and support the Black Lives Matter campaign and subsequent Council Motion to support the principles of equal opportunities and representation.

As with the rest of our leisure and cultural portfolio and partnerships, the tourism and hospitality industry went into lockdown during this period. It was and continues to be one of the hardest hit areas of the economy, losing out on promoting Easter, May bank holidays and half term, usually vital trading periods and the precursor to the summer season. The Tourism team refocused and repurposed its main priorities and channels of communication with the sector to support the sector and business community by keeping them well informed of funding and grant aid opportunities and also their responsibilities as businesses to abide by the evolving Covid regulations and guidance as outlined by the Welsh and UK governments. They supported individual businesses, with accessing support, correlated and collated all the relevant information for distribution in a weekly newsletter to tourism businesses along with the Tourism Industry webpages, and businesses told us that they found this approach invaluable. Campaigns continued to be delivered, keeping our profile high, but communicating the key message that we are not able to offer a business as usual experience. This included the 'Visit Swansea Bay Later' digital campaign, including social media and video, to run alongside the #StayHome #StaySafe #ProtectOurNhs and #SaveLives messaging, and the Visit Wales. Later' campaign. Previous visitors were encouraged to act as ambassadors for the destination in sharing their own images and positive experiences of the destination and we shared the message that we are looking forward to welcoming them again once restrictions are lifted; keeping Swansea Bay front-of-mind.

For the first quarter of 2020/21, delivery across all areas of the WHQS programme shrank compared to trends from previous years due to the impact of COVID lockdown. Key areas of delivery such as roof renewal resulted in 53 completed properties which represents around 46% of the normal programme (based on a 5 year average of 1st qtr. delivery). Kitchen and bathroom renewal in this period saw a major drop compared with previous years with only 37 kitchens and 33 bathrooms signed off as fully complete and in both cases representing only 10% of normal delivery expectations. Whilst limited the Council has been able to install innovative smoke and carbon dioxide detectors into 148 homes. The system is able to remotely report normal operation, activations, faults and detector head removals allowing the Housing Service to confirm systems are operational and also when there has been an activation or when a repair is needed. The planned refurbishment to highrise blocks at Croft Street has been able to continue with the design and the development of the specification. The majority of surveys were complete prior to the end of March 2020 allowing architects to continue with their preparations and it is anticipated that the scheme design will be complete later in the year. Overall, spend was down from previous years and achieved only £2.8m for the first quarter against an average of £6.3m for the same quarter in previous years. Whilst the difference in spend is £3.5m the momentum since lockdown measures were eased, has not recovered to levels achieved prior to March 2020 and it is expected that overall spend will be less than originally expected. However, major efforts are being made to ensure programmes continue in some capacity, ensuring tenants remain safe in their homes and that they continue to have the opportunity to receive improvements to their homes albeit on a different time line than originally expected.

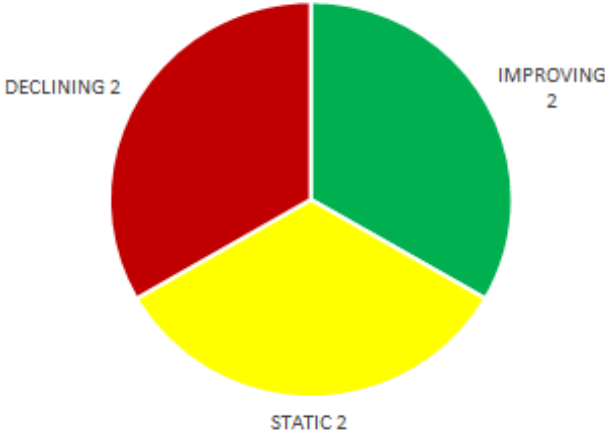
As part of the commitment to develop 1000 new homes, the council has completed the development at Parc Yr Helyg of 16 energy efficient homes, and work is progressing at pace on a second phase of 18 new homes at Colliers Way Phase 2. Work is also underway on a further 25 new homes in Clase. All these schemes were awarded Innovative Housing programme funding.

As a response to the Covid crisis, the Council has also been successful in securing Phase 2 homelessness funding to support Local Authorities to provide additional accommodation. This has enabled a new scheme of 8 units to be developed in Uplands, which will include 4 MMC pods, and 4 1 bedroom flats. 2 additional new build schemes are also being brought forward to provide a further 18 units, and 20 acquisitions of 1 bedroom flats in the city is also underway. The council is also developing a framework to develop Housing and Council fund sites in partnership with developers and it is hoped that this framework will be launched in the new year.

The conversion of a former social services building in West Cross is nearing completion and will be available for letting in the next month. The property has been converted into a 4 bedroom adapted home and a 3 bedroom home. A former community centre in Rhodfa'r Brain is in the process of being converted back into family accommodation. Most designs are complete and planning permission is currently being sought. The aim is to have the properties ready for letting early in the new financial year 2021/22.

Performance compared to same Period of previous year

2020/2021 Quarter 1



Economy & Infrastructure 17-22

Performance Indicator	KEY	2018/2019 Quarter 1	2019/2020 Quarter 1	2020/2021 Quarter 1	Comment-2020/2021
BBMA1 ↑ The number of projects with social benefit clauses and Beyond Bricks & Mortar in their contracts	RAG	GREEN	GREEN		Trend reflects programming and is unrelated to previous period
<p>BBMA1 HIGH is Good</p>	Result	5.	5	5	0%
	Target	4	5		
	Trend	IMPROVING	STATIC	STATIC	
	Num	5	5	5.	0%
	Den				
EC2 ↑ The Percentage of all major applications with an economic imperative that are approved	RAG	GREEN	RED		
<p>EC2 HIGH is Good</p>	Result	100.00%	60.00%	100.00%	+66.7%
	Target	85.00%	90.00%		
	Trend	STATIC	DECLINING	IMPROVING	
	Num	9	3	3	0%
	Den	9	5	3	-40%

Performance Indicator	KEY	2018/2019 Quarter 1	2019/2020 Quarter 1	2020/2021 Quarter 1	Comment-2020/2021
<p>EC5 ↑</p> <p>Amount of commercial floorspace (measured by sq m) created within the TRI (Targeted Regeneration Investment) Programme target areas to accommodate job creation</p>	<p>RAG</p> <p>Result</p> <p>Target</p> <p>Trend</p> <p>Num</p> <p>Den</p>	<p>GREEN</p> <p>0.</p> <p>0</p> <p>No Data</p> <p>0.</p>	<p>GREEN</p> <p>0.</p> <p>0</p> <p>STATIC</p> <p>0.</p>	<p>0</p> <p>0%</p> <p>0</p> <p>0%</p> <p>0.</p> <p>0%</p>	<p>Schemes are on site but wont be completed until later quarters.</p>
<p>EC6 ↑</p> <p>Number of new housing units created in TRI target areas as a result of Targeted Regeneration Investment (TRI) Programme funding.</p>	<p>RAG</p> <p>Result</p> <p>Target</p> <p>Trend</p> <p>Num</p> <p>Den</p>	<p>GREEN</p> <p>0</p> <p>0.</p> <p>No Data</p> <p>0.</p>	<p>GREEN</p> <p>4.</p> <p>4</p> <p>IMPROVING</p> <p>4.</p>	<p>0.</p> <p>-100%</p> <p>0</p> <p>-100%</p>	<p>schemes are underway but will not complete until later in the year</p>

Performance Indicator	KEY	2018/2019 Quarter 1	2019/2020 Quarter 1	2020/2021 Quarter 1	Comment-2020/2021
<p>EC7 ↓</p> <p>Average Turnaround Time for Land Charge Searches completed in the period</p>	<p>RAG</p> <p>Result</p> <p>Target</p> <p>Trend</p> <p>Num</p> <p>Den</p>	<p>6.94</p>	<p>5.00</p> <p>10.00</p> <p>No Data</p> <p>5.00</p>	<p>4.46</p> <p>-10.8%</p> <p>IMPROVING</p> <p>4.46</p> <p>-10.8%</p>	
<p>EP28 ↑</p> <p>The percentage of all planning applications determined within 8 weeks.</p>	<p>RAG</p> <p>Result</p> <p>Target</p> <p>Trend</p> <p>Num</p> <p>Den</p>	<p>89.35%</p> <p>470</p> <p>526</p>	<p>GREEN</p> <p>87.69%</p> <p>80.00%</p> <p>IMPROVING</p> <p>463</p> <p>528</p>	<p>76.49%</p> <p>-12.8%</p> <p>DECLINING</p> <p>DECLINING</p> <p>257</p> <p>-44.5%</p> <p>336.</p> <p>-36.4%</p>	<p>Due to the Covid-19 Pandemic, there was a delay in officers being able to carry out site visits. Until these site visits were undertaken, applications could not be processed. This meant some took longer than 8 weeks to be determined. In addition Planning Committee was cancelled in April and May so no Committee applications could be determined.</p>

Due to the impact of Covid 19 there has been significant increase in Housing Benefit and Council Tax Reduction claims and this has impacted on the average processing times, which has seen an increased compared to last year. Covid 19 has impacted on the number of people gaining employment through employability support, there was a 19% reduction compared to this time last year, but despite the challenging circumstances, 70 people were supported into work. The lockdown measures restricted the amount of employability training and accredited qualifications that were able to be offered this quarter, although delivery was adapted where possible, to online provision and 86 qualifications were achieved.

During this quarter the steps taken to Tackle Poverty have continued, with increased partnership working to tackle homelessness, address food poverty through supporting the significant expansion of community food provision and increased support with financial and digital exclusion.

Performance compared to same Period of previous year

2020/2021 Quarter 1



Tackling Poverty 17-22

Performance Indicator	KEY	2018/2019 Quarter 1	2019/2020 Quarter 1	2020/2021 Quarter 1	Comment-2020/2021	
HBCT01a ⬇ Housing Benefit Speed of Processing: Average time for processing new claims.	RAG	GREEN	GREEN		Significant influx of benefit claims in a short period due to Covid 19 resulted in longer processing times	
	Result	12.77	14.18	24.70		+74.1%
	Target	22.00	20.00			
	Trend	IMPROVING	DECLINING	DECLINING		
	Num	7290.	6993	13802		+97.4%
	Den	571	493.	559.		+1.8%
<p>HBCT01a LOW is Good</p>						
HBCT01b ⬇ Housing Benefit Speed of Processing: Average time for processing notifications of change in circumstances.	RAG	GREEN	GREEN			
	Result	7.80	4.92	4.58	-7.0%	
	Target	8.00	7.00			
	Trend	DECLINING	IMPROVING	IMPROVING		
	Num	87376	37413	25379	-32.2%	
	Den	11196.	7607	5547	-27.1%	
<p>HBCT01b LOW is Good</p>						

Tackling Poverty 17-22

Performance Indicator	KEY	2018/2019 Quarter 1	2019/2020 Quarter 1	2020/2021 Quarter 1	Comment-2020/2021
HBCT02a ↴ Council Tax Reduction Speed of Processing: Average time for processing new claims.	RAG	GREEN	AMBER		Significant influx of benefit claims in a short period due to Covid 19 resulted in longer processing times
	Result	19.60	22.90	28.20 +23.0%	
	Target	22.00	22.00		
	Trend	DECLINING	DECLINING	DECLINING	
	Num	25924	36381	65462 +79.9%	
	Den	1321	1588	2323 +46.3%	
<p>HBCT02a LOW is Good</p>					
HBCT02b ↴ Council Tax Reduction Speed of Processing: Average time for processing notifications of change in circumstances.	RAG	GREEN	GREEN		Significant influx of benefit claims in a short period due to Covid 19 resulted in longer processing times
	Result	5.02	4.84	8.40 +72.7%	
	Target	8.00	7.00		
	Trend	DECLINING	IMPROVING	DECLINING	
	Num	84338	77790	145151 +86.6%	
	Den	16810	16070	17361 +8.0%	
<p>HBCT02b LOW is Good</p>					

Tackling Poverty 17-22

Performance Indicator	KEY	2018/2019 Quarter 1	2019/2020 Quarter 1	2020/2021 Quarter 1	Comment-2020/2021
POV05 ↑ The amount of welfare benefits raised through securing rights and entitlements by the Welfare Rights Team	RAG	RED	GREEN		Due to Covid 19 there was much disruption to the appeal service with in this quarter, as many appeals were postponed or adjourned until HM Courts and Tribunal Service adopted new processes.
	Result	122941.00	296241.94	266842.28 -9.9%	
	Target	200000	175000		
	Trend	DECLINING	IMPROVING	DECLINING	
	Num	122940.65	296241.94	266842.28 -9.9%	
	Den				
<p>POV05 HIGH is Good</p>					
POV06 ↓ The average number of days all homeless families with children spent in Bed and Breakfast accommodation	RAG	GREEN	GREEN		
	Result	0.00	4.50	0 -100%	
	Target	6.00	5.00		
	Trend	IMPROVING	DECLINING	IMPROVING	
	Num	0	27	0 -100%	
	Den	0	6	0 -100%	
<p>POV06 LOW is Good</p>					

Tackling Poverty 17-22

Performance Indicator	KEY	2018/2019 Quarter 1	2019/2020 Quarter 1	2020/2021 Quarter 1	Comment-2020/2021
POV10	RAG	GREEN	RED		The impact of the pandemic and lockdown measures on the labour market has seen a decrease in recruitment. The Employability Teams continue to create opportunities and links to job roles on a remote working basis with job seekers.
Number of people gaining employment through Employability Support	Result	128	70	82 +17.1%	
	Target	125	100		
	Trend	No Data	DECLINING	IMPROVING	
	Num	128	70	82 +17.1%	
	Den				
POV11	RAG	RED	RED		The Employability programmes have been limited in being able to offer training during this quarter due to lockdown measures. Some training was delivered on a smaller scale and via online methods.
Number of accredited qualifications achieved by adults with local Authority support	Result	117	86	80 -7.0%	
	Target	200	100		
	Trend	No Data	DECLINING	DECLINING	
	Num	117	86	80 -7.0%	
	Den				

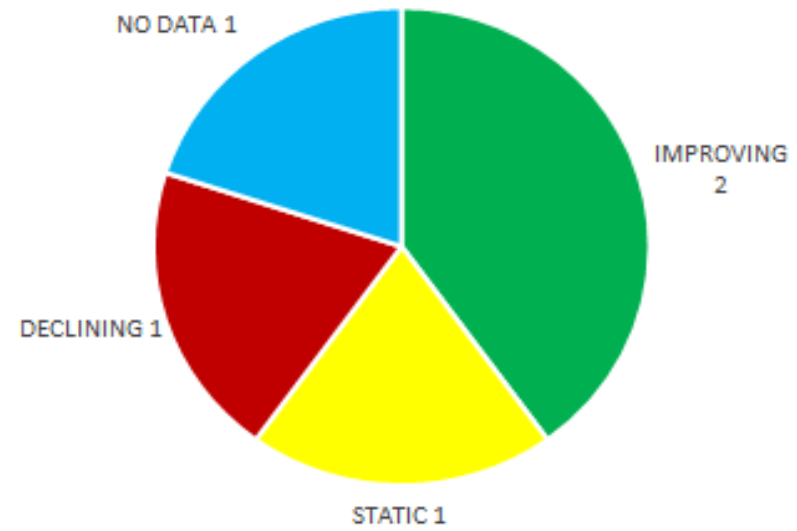
Covid 19 and lockdown priorities dominated qtr 1. Resources across the Council were diverted onto Covid-19 related duties therefore work on the Corporate Priorities reduced. That said, activities were still in line with the overall Corporate Plan and in some cases fast-tracked existing projects, e.g. those around digital developments as evidenced in the Cust 2b indicator. Financial progress was reported to Cabinet in the Qtr 1 report.

Key areas delivered in qtr 1 relating to Covid-19 included:

1. Facilitated relief payments to residents and businesses
2. Some staff were redeployed into helping deliver food banks and food parcels for vulnerable or shielding residents
3. Established a 20 seat helpline contact centre for those residents shielding so they could access support services. This included ensuring the helpline staff could work from home
4. The agile working programme had already enabled many staff to work from home. Connectivity was further enhanced during lockdown
5. Launched a domestic abuse virtual agent to support those experiencing increased abuse during lockdown
6. An application was developed so parents could continue to access Free Schools Meal payments
7. 97 new public web pages were built, populated and updated daily by the web team. Much of the content was written from scratch, including 'school's out' content for families. Most popular pages include Coronavirus help for businesses, benefits information and local food supplier pages. Over 500,000 page views across lockdown
8. Support for those Council services needing to move completely online
9. Support delivered in enabling new care home sites
10. Developed processes and enabled technology for large remote meetings via TEAMS. Teams use increased by 550% and email use increased just under 45% during lockdown. Use of collaboration tools like SharePoint increased 43%
11. Delivered a solution and support for live public council meetings
12. Live broadcast for the opening of the Nightingale field hospital
13. Delivered a solution and support for Social Services for job interviews to be held remotely
14. Supported Building Services in the sourcing and supply of PPE
15. Used the gov.notify functionality during the crisis to communicate with residents and staff
16. Engaged in extensive regional and national partnership working on digital solutions to support frontline workers
17. Delivering the requirements of TTP, establishing the teams and communicating digital aspects of the national TTP system locally and regionally.

Performance compared to same Period of previous year

2020/2021 Quarter 1



Performance Indicator	KEY	2018/2019 Quarter 1	2019/2020 Quarter 1	2020/2021 Quarter 1	Comment-2020/2021	
CHR002 (PAM001) ⬇ The number of working days/shifts per full time equivalent lost due to sickness absence	RAG	GREEN	RED		Note from Corporate Performance Team - Data quality under review	
	Result	2.37	3.64	2.31		-36.7%
	Target	2.50	2.50			
	Trend	DECLINING	DECLINING	IMPROVING		
	Num	21535.45	32404.50	20415.25		-37.0%
	Den	9089.21	8892.36	8844.79		-0.5%
<p>CHR002 LOW is Good</p>						
CUST2a ⬆ Number of online payments received via City and County of Swansea websites	RAG	GREEN	GREEN		Compared with Q1 2019 the number of online transactions was slightly lower (2156 fewer transactions). This is due to COVID-19 affecting services, for example the suspension of face-to-face courses and very popular online services like bulk waste during Q1.	
	Result	22930.	26390	24364		-7.7%
	Target	20700	22950.			
	Trend	IMPROVING	IMPROVING	DECLINING		
	Num	22930.	26390.	24364.		-7.7%
	Den					
<p>CUST2a HIGH is Good</p>						

Performance Indicator	KEY	2018/2019 Quarter 1	2019/2020 Quarter 1	2020/2021 Quarter 1	Comment-2020/2021
CUST2b <p>Number of forms completed online for fully automated processes.</p>	RAG	GREEN	GREEN		Online processes rocketed during Q1 2020 due to the lockdown, with 9577 more automated requests than Q1 2019 (mainly recycling requests and other environmental services). For example, with recycling requests which link directly into the back office system, online increased by 159% compared with last year's Q1 while calls reduced by 36%.
	Result	4692.	7502.	17079. +127%	
	Target	4500	4700.		
	Trend	IMPROVING	IMPROVING	IMPROVING	
	Num	4692.	7502.	17079. +127%	
	Den				
FINA6 <p>Percentage of identified forecast General Fund Revenue savings and income for the year compared to originally approved budget (Â£000's)</p>	RAG	GREEN	RED		Due to Covid the current monitoring of agreed savings is on hold, so there is no data to provide. Budget issues and forecasts are being dealt with at P&FM and the overall budget position, which is rather more material in light of Covid 19, is still reported to Cabinet.
	Result	85.18%	79.00%		
	Target	85.00%	85.00%		
	Trend	IMPROVING	DECLINING	No data	
	Num	14081.	9985		
	Den	16530.	12640		

Performance Indicator	KEY	2018/2019 Quarter 1	2019/2020 Quarter 1	2020/2021 Quarter 1	Comment-2020/2021
PROC12 ⬇ Number of data breaches which has resulted in an enforcement or monetary penalty notice being issued by the Information Commissioners Office (ICO)	RAG	GREEN	GREEN		
	Result	0	0	0	0%
	Target	0	0		
	Trend	No Data	STATIC	STATIC	
	Num	0	0.	0	0%
	Den				
NO GRAPH DISPLAYED THIRD YEAR OF REPORTING ALL RESULTS ARE ZERO					

The Covid-19 pandemic has highlighted how important it is for people to have good quality environments within which to live, work and relax. The first quarter of 20/21 has seen a significant increase in access to recreational and greenspace areas, and far greater local appreciation of what the wonderful range of parks, nature reserves, beaches and landscapes of the County have to offer. This increased access has resulted in capacity issues and conflict between users at some locations, and highlighted areas with significant potential but which are currently being underutilised, such as the 350ha Clyne Country Park. It has also highlighted how ease of access and proximity to quality greenspace is lacking in some areas and the need to reduce such inequalities must continue to be prioritised. Local biodiversity has had the opportunity to thrive as a result of fewer journeys being undertaken and increased walking and cycling has provided wider health and well-being benefits. Projects that seek to maintain and enhance biodiversity and reduce our carbon footprint have not been affected by the pandemic with on-site operations continuing, such as the preparation and implementation of environmental enhancement schemes for Council housing estates as part of the Welsh Housing Quality Standard programme, tree and wildflower planting, control of invasive species, etc. The Council has also successfully bid for additional capital funding for improvements to public rights of way, Clyne Country Park, as well as Nature Reserves at Swansea Vale and Bishops Wood, Caswell and these works have already commenced. Additional capital and maintenance funding has also been provided for tree planting which is being focused on school grounds and parks around the city. Whilst within the city centre structural landscape work has continued to create a new sense of place along and around the Kingsway. Trees on private property have become a particular focus of attention during lockdown with an increase in garden improvement projects resulting in a threefold increase in the number of applications for works to protected trees. A review of the public consultation responses to the City Centre Green Infrastructure Strategy has also been completed with a view to adoption by the final quarter. However, training, educational and environmental events for the public and schoolchildren, such as Seashore Safaris and trips to local nature reserves, have had to be put on hold. Draft Supplementary Planning guidance has been prepared for public consultation on Development and Biodiversity; Trees, Hedgerows and Woodlands on Development Sites; as well as a revised Gower AONB Design Guide. These documents provide guidance on how the relevant policies of the Council's Local Development Plan should be applied in order to ensure development within Swansea maintains and enhances the County's biodiversity and delivers long term ecosystem resilience. This is in line with the Council's duties under Part 1, Section 6 of the Environment (Wales) Act 2016, and the Resilient Wales Goal of the Well Being of Future Generations Act 2015.

**Performance compared to same Period of previous
year**

2020/2021 Quarter 1

No chart shown - only one Performance Indicator

One of one PI's for this priority declined

Performance Indicator	KEY	2018/2019 Quarter 1	2019/2020 Quarter 1	2020/2021 Quarter 1	Comment-2020/2021
WMT009b (PAM030) ↑ The percentage of municipal waste collected by local authorities and prepared for reuse and/or recycled, including source segregated biowastes that are composted or treated biologically in another way	RAG	AMBER	AMBER		As before the figures reported are one quarter in arrears, i.e. 1 January to 31 March 2020. Slight drop due to HWRCs closing due to Covid-19 for the last few weeks of the quarter.
	Result	59.86%	61.24%	60.55% -1.1%	
	Target	62.00%	61.41%		
	Trend	DECLINING	IMPROVING	DECLINING	
	Num	15325.89	15032.22	16053.99 +6.8%	
	Den	25603.75	24547.87	26511.54 +8.0%	

